

# Measuring Public Value?

Prof. Colin Talbot

The Herbert Simon Institute  
Manchester Business School

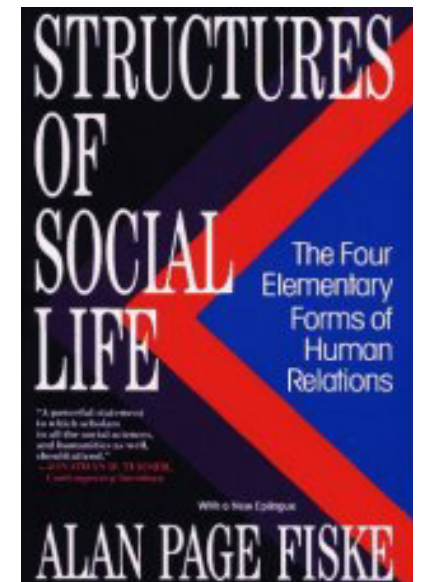
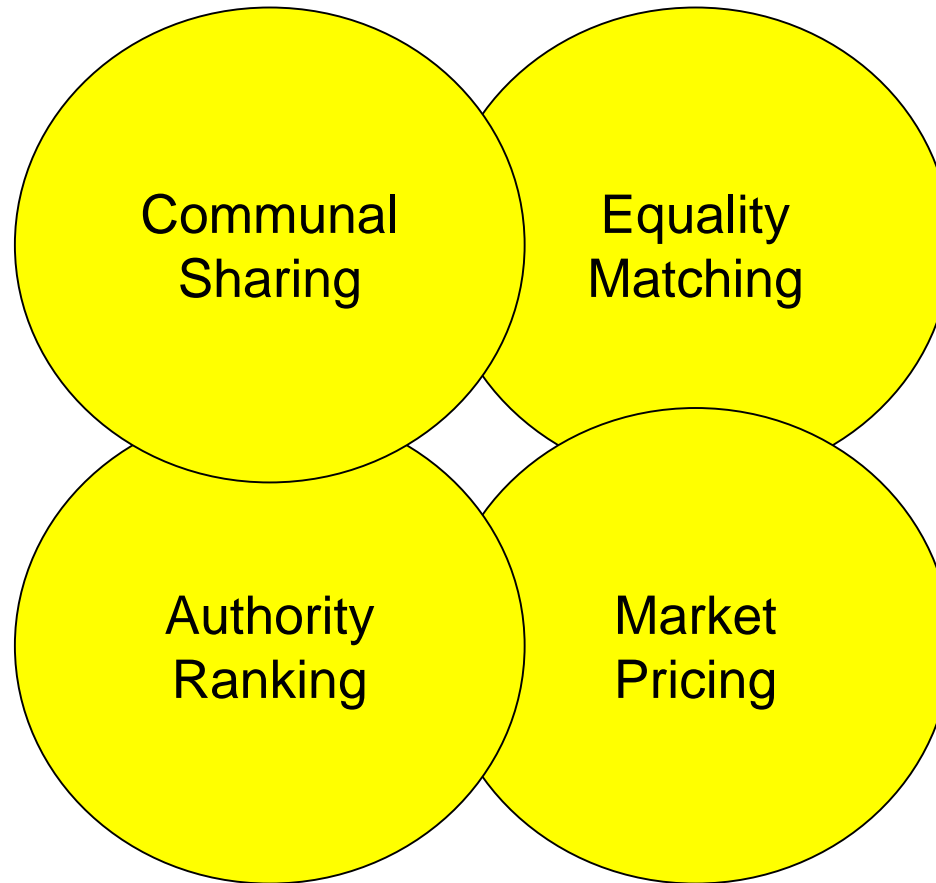
# Public Value or Public Values?

- Ipsos MORI findings on public attitudes to government and public services
  - “cognitive polyphasia”
  - “the 2007 British versions of some eternal conflicts and paradoxes of human societies.”

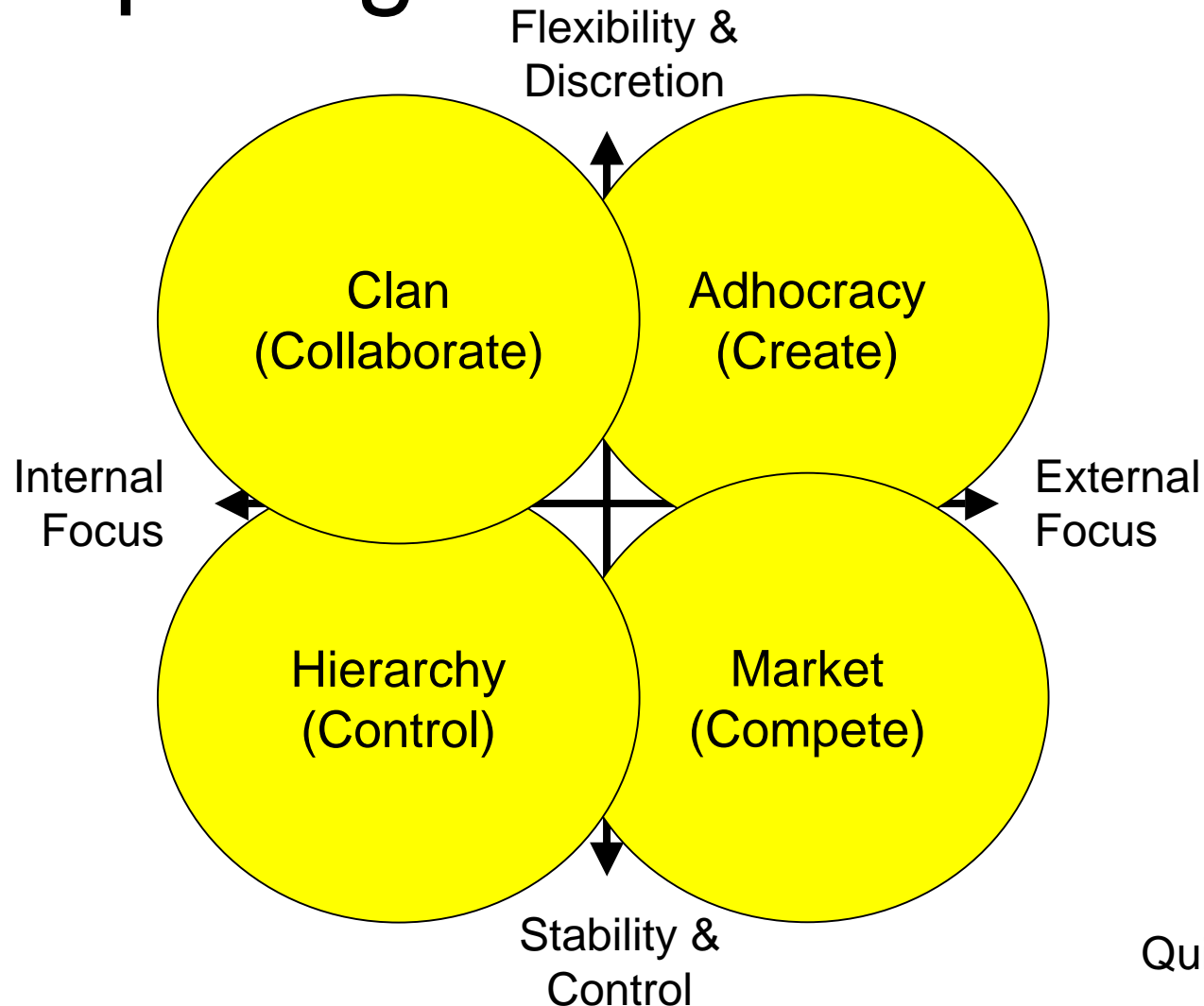
# Mapping Public Values Conflicts

- Altruism and Self-interest
- ‘Cultural Theory’ (Grid-Group)
- Relational Models Theory
- Competing Values Framework

# Relational Models

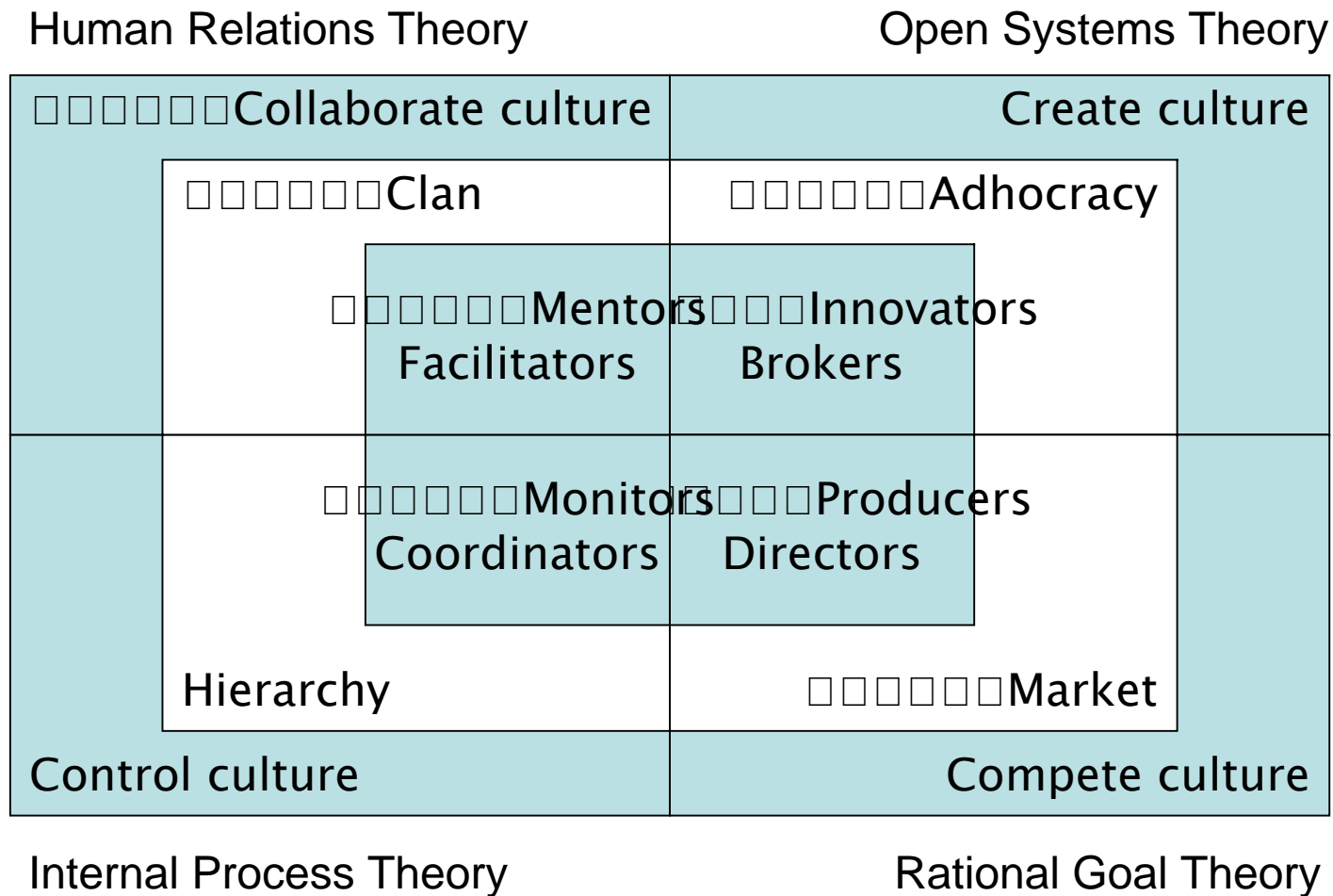


# Competing Values Framework



Quinn & Cameron

# CVF - complete model



# Fission-Fusion societies

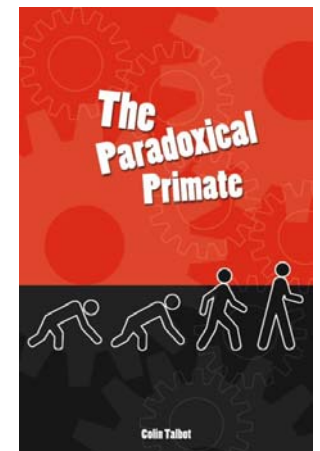
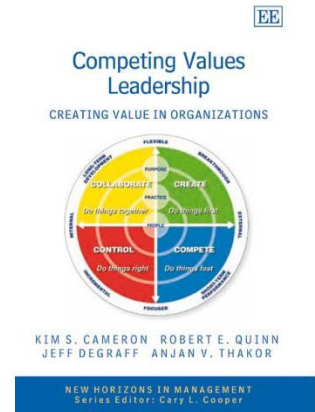
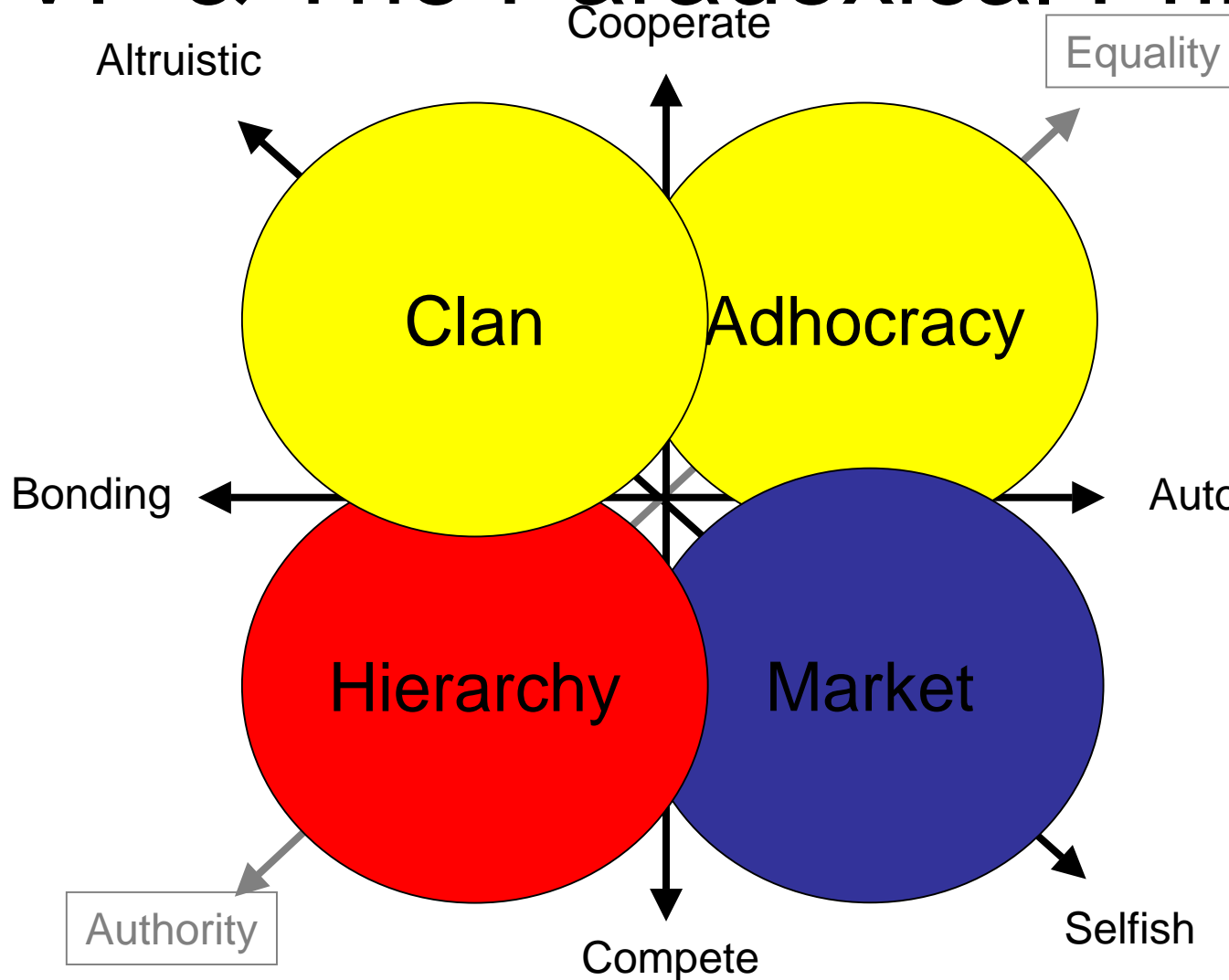


Fission



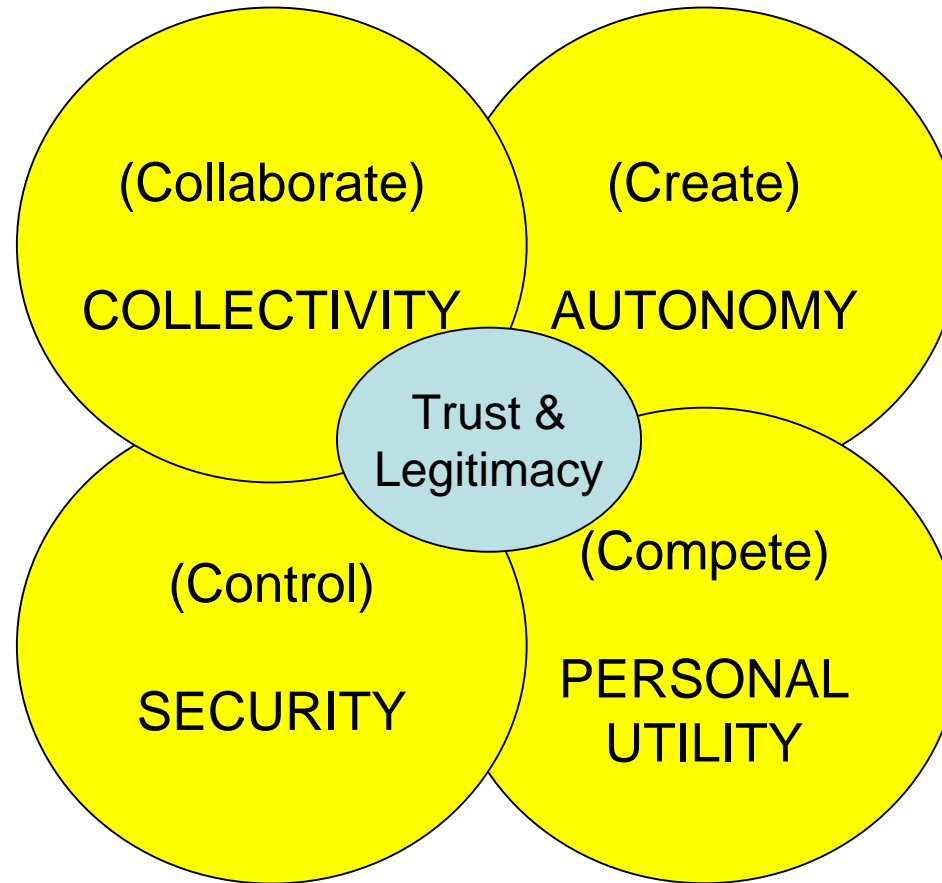
Fusion

# CVF & The Paradoxical Primate

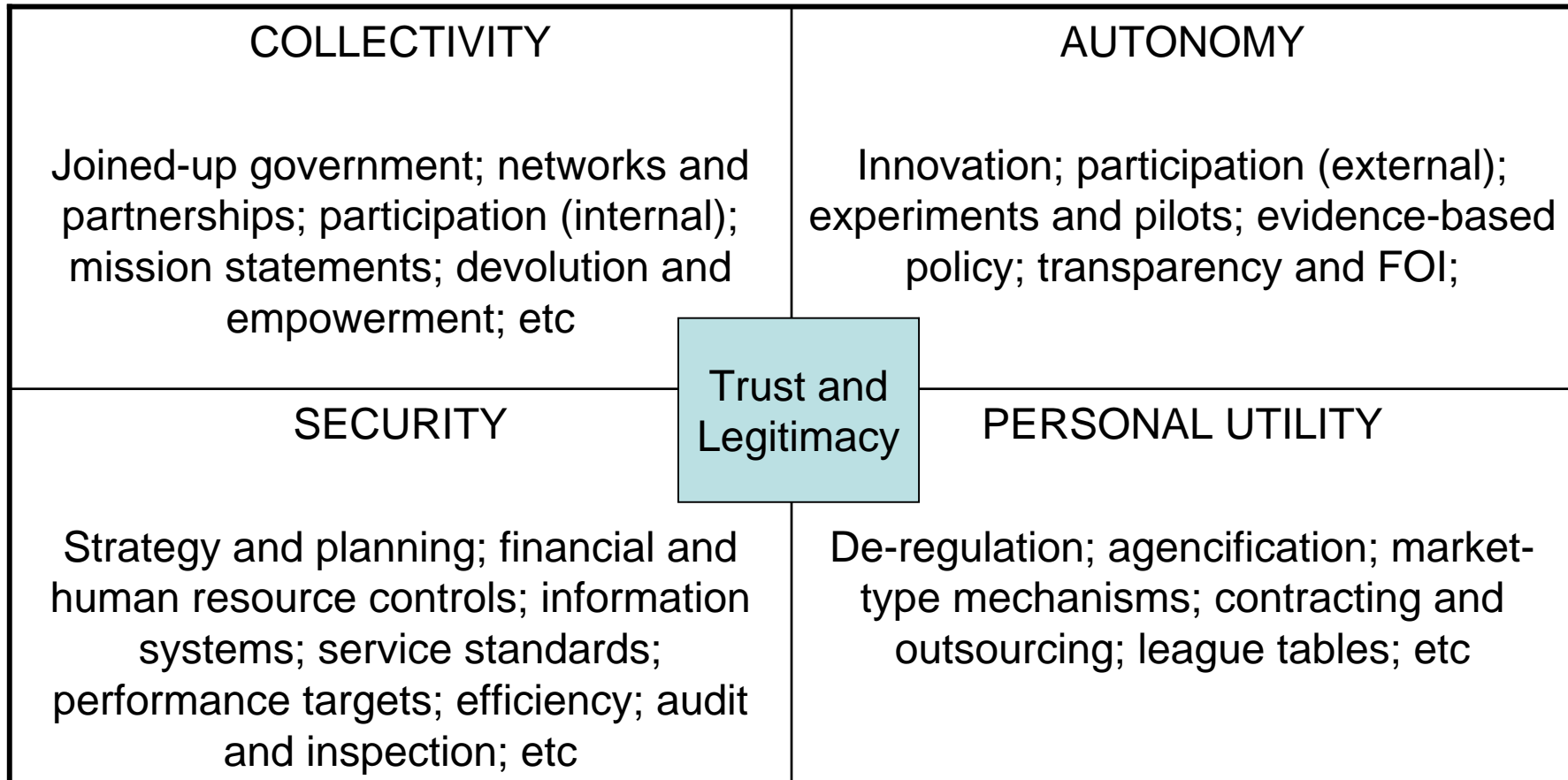


Autonomy +

# Competing Public Values



# Competing Public Values - Reforms



# Competing Public Values - Results

